




CONTACT

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 Ahmednagar, Maharashtra

 SanjayShettigar

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TECHNICAL SKILLS

- Operating System
- Linux | Shell Scripting
- Networking
- SQL
- JavaScript
- React
- HTML | CSS | Reveal.js

SOFT SKILLS

- Effective Communication
- Creative
- Team Management
- Multi-Tasking

CUSTOMER SERVICE SKILLS

- Troubleshooting
- Critical Thinking
- Improving Customer Experience
- Patience

LANGUAGES

English | Marathi | Hindi | Kannada | Tulu

ACHIEVEMENTS

- Led my Team to Victory in 2019 Inter-College Cricket Tournament
- Built a Steering Dependent Headlight Control system with my teammates
- Participated in several Drama and Debate Competitions

SANJAY SHETTIGAR

TECHNICAL SUPPORT ENGINEER

PROFESSIONAL SUMMARY

A Technical Support Engineer with an attitude to always help the customers. Dedicated to maintaining a high level of customer satisfaction by delivering prompt and effective technical solutions. Able to effectively prioritize and execute tasks in a high-pressure environment.

PROJECTS

ASANA - Customer Onboarding Service

Asana's onboarding presentation introduces new users to the platform's project management and collaboration tools, enabling them to effectively organize tasks and projects with ease

- Group project built by 2-members and executed in 1 day
- **Tech Stack Used** - HTML | CSS | Reveal.js
- **Features-** Calender | Collaboration | Messaging | Tracking Work

Areas of Responsibility -

- Researched the content
- Worked on the presentation

Zappos Clone

Zappos is an online retailer that offers a vast selection of shoes, clothing, accessories, and home goods.

Tech Stack Used - HTML | CSS | JS

Features-

- Homepage
- Signup & Login Page
- Payment

Areas of Responsibility -

- Worked on the Home Page Interactivity
- Built the Cart Page

A collaborative project developed within 4 days, with a team of 5 members

EDUCATION

Technical Support Engineering (Full-Time)

Masai School, Bengaluru

Jan 2022- April 2023

Bachelors in Mechanical Engineering

V.V.P. College of Engineering, Ahmednagar

Jul 2017- Jul 2021

Higher Secondary Education

Ahmednagar College, Ahmednagar

Jul 2015 - Jul 2017